

General Terms and Conditions (GTC) of Classic Vocal Studio KIG in cooperation with Mirrorlake Studios for audio and video recordings

1. Booking & Confirmation

- The booking of an audio or podcast recording session (audio and/or video) is made via our online form.
- The appointment is only considered binding after written confirmation from us.

2. Cancellation & Rescheduling

- Free cancellation is possible up to 48 hours before the appointment. After that, a cancellation fee of 50% applies.
- Rescheduling is possible depending on availability, but only up to 48 hours in advance.

3. Use of Facilities & Equipment

- The customer is liable for any damages caused by improper use of the rooms or equipment.
- Own devices may be brought in but must be agreed upon with us in advance.

4. Studio Support & Post-Production

- Our team provides support during the recording session if included in the booked package.
- Post-production or additional services must be booked separately.

5. Payment & Invoicing

- Payment is made by invoice.
- Invoices are issued after the recording session.

6. Rights to the Recordings

- The recorded files belong to the customer unless otherwise agreed.
- We reserve the right to use recordings for internal purposes (e.g., references) only with the customer's consent.

7. Data Protection & Confidentiality

- All recordings and content will be treated confidentially and will not be shared with third parties.